

QUALITY MANAGEMENT MANUAL

Quality and information security policy

IATF 16949:2016

Chapter: D Page: 1/1

Modification: 9

FÉMALK ZRT. QUALITY AND INFORMATION SECURITY POLICY

The management of FÉMALK Zrt. declares its commitment to quality and information security, which it expects from its employees at all its sites

Our goal is to ensure that our products fully and reliably meet and, where possible, exceed our customers' expectations.

- 1. To achieve this, we continuously improve all our activities and provide our employees with regular trainings.
- 2. Our company's quality management system is based on the IATF 16949:2016 standard, through which we ensure the high quality of our products and strive to achieve 0ppm at our customers.
- 3. We operate our information security system in compliance with TISAX and NIS2 requirements and strive to implement technical and organisational measures to protect data from destruction, loss, damage, unauthorised disclosure or access. These measures are designed to reduce the likelihood and severity of the risks that continually arise, which provide adequate safeguards to protect the data of FÉMALK Zrt. and its customers.
- 4. We set high standards for our suppliers and provide guidance and assistance to achieve them.
- 5. We strengthen the commitment of our employees to our company through an efficient incentive system.
- 6. We manage our processes as a system from the moment customer needs arise until they are fully met. To represent the company's processes and to ensure data security, process and data owners have been appointed with appropriate authority. Quality and information security objectives have been set and are continuously reviewed.
- 7. We make our employees aware that their conscientious work is essential to our success.
- 8. We ensure long-term, reliable partnerships with our customers by continuously improving our management, making evidence-based decisions and making the best use of our resources.

Budapest, 14.06.2024.

Karlheinz Braisch

CEO

D.

Fájlnév: MK D quality policy 9 EN