


## FÉMALK ZRT. QUALITY AND INFORMATION SECURITY POLICY

The management of FÉMALK Zrt. declares its commitment to quality, information security and expects the same from its employees at all its facilities.

Our goal is to make our products fully and reliably satisfy and if possible, surpass our customers' expectations.

1. In order to achieve this, we are continuously improving all our activities and provide our employees regular trainings.
2. Our company's quality management system is based on the IATF 16949:2016 standard, through we ensure the high quality of our products and strive to achieve 0ppm at our customers.
3. We operate our information security system in compliance with TISAX requirements and strive to implement technical and organisational measures to protect data from destruction, loss, damage, unauthorised disclosure or access. These measures are designed to reduce the likelihood and severity of the risks that continually arise, which provide adequate safeguards to protect the data of FÉMALK Zrt. and its customers.
4. We strengthen our employees' commitment to our company with suitable incentive systems.
5. We treat our processes as a system from the emergence of customer requirements to their full satisfaction. Process owners with appropriate powers have been appointed, to represent the processes of the company. We have set our quality goals and review them regularly.
6. Our processes are managed as a system, from the moment customer requirements arise until they are fully met. To represent the company's processes and to ensure data security, process and data owners have been appointed with appropriate authority. Quality and data security objectives have been set and are continuously reviewed.
7. We make our employees aware that their conscientious work is essential to our success.
8. We provide our customers long-term, reliable partnerships by continuously improving our management, making informed decisions and making optimal use of our resources.

Budapest, 31.03.2023.

  
Karlheinz Braisch  
CEO